

IndraMind protects and streamlines digital procedures involving citizens and the Social Security with its video identification and electronic signature system

- **GISS, the Spanish Social Security IT Office, has incorporated IndraMind Cybersecurity's biometric video identification and electronic signature technology into its digital services to make it easier for citizens to manage fully online procedures that require remote verification of their identity**
- **The initiative, which will enable the public body to securely further its digital transformation, will guarantee a streamlined and straightforward user experience to protect the parties from potential fraud**

Madrid, December 19, 2025. – IndraMind Cybersecurity, the cybersecurity unit of IndraMind (Indra Group), has provided the GISS, the Spanish social security office, with an advanced telematic identity verification system to enable citizens to access the government's digital services and complete fully online procedures that require their remote identification. The service will also guarantee regulatory compliance and protect the parties from potential fraud.

For this purpose, Social Security has integrated the biometric video identification and electronic signature technology of the Group's cybersecurity unit into its web environment and mobile applications, for "all the proprietary products and developments that reflect the public sector's commitment to technological sovereignty for its digitalization and protection, an ongoing process that's crucial to guaranteeing greater autonomy, control of digital assets and resilience in the face of external threats", according to Roberto Espina, global cybersecurity officer at IndraMind.

The video service for secure administrative procedures, mobile applications to provide certificate of life for pensioners abroad and access to the Social Security's electronic office are the services that will be supported by IndraMind Cybersecurity's cloud solution, "in order to make the relationship with users who can only perform these procedures remotely even more dynamic, delivering flexibility, simplicity and security throughout the process, besides enabling our administration to move towards the complete digitalization of public services", declared Santiago Rodríguez, director of the Information Security Center of the GISS.

To facilitate citizens' electronic access to these services, the GISS required the deployment of a solution to streamline and, at the same time, protect the process and their data in procedures requiring remote verification of their identity. To do so, the company combined the digital onboarding solution with video identification - a biometry-based registration process involving facial recognition and proof of life, and validation of identity documents using advanced AI techniques - with IndraMind Cybersecurity's single-use certificate-based electronic signature and Mobbeel, its company specializing in identity verification. As Espina explains, "users will thus be able to complete the entire process online, from remotely verifying their identity to accepting the consents and information and, finally, signing documents with full legal validity."

As for Santiago Rodríguez of the GISS, he states that "it's a system which we expect to provide a service to millions of citizens via our website and mobile app both securely and intuitively, from any device and location and without the need to travel to prove that they are who they say they are." In this regard, the administration will also provide them with 24/7 service, greater convenience and accessibility throughout the process, doing away with waiting times at physical offices.

According to a recent UN study, Spain ranks 17th in digital administration among the 193 countries analyzed and tenth in Europe, with the availability of its services classified as "good". Through this initiative, IndraMind Cybersecurity will enable the entity to securely further the digital transformation of its activity and help improve the public services. IndraMind's cybersecurity unit employs over 2,000 specialized professionals, more than 400 of whom are experts in the field and responsible for the fact that 150 million documents in the public administration and private sector are electronically signed each year, chiefly in Europe and Latin America.

About IndraMind Cybersecurity

IndraMind Cybersecurity is the unit of IndraMind, Indra Group's intelligence platform, that is designed to drive and guarantee security and sovereignty over the digital future of civilian and military operations.

A leader in Spain and Portugal in terms of turnover and talent, its team comprises over 2,000 specialists. It provides effective responses to the cybersecurity-related challenges facing governments and organizations in all sectors, through an end-to-end offer that includes 360° cybersecurity and digital identity services and solutions. Everything is done to minimize risks and maximize the protection of their businesses and activities. Its value proposition is based on three pillars: comprehensive service, international coverage, and sector specialization.

Belonging to Indra Group—a business holding that fosters technological process and runs business operations in 140 countries—provides it with in-depth knowledge of the different industries and a solid global presence.

About IndraMind

IndraMind is Indra Group's technological initiative that develops sovereign artificial intelligence within a cyber-resilient environment to provide comprehensive protection for citizens, territories, and critical infrastructures across both physical and digital domains. Designed as the group's "digital brain," it delivers cognitive superiority through advanced artificial intelligence capabilities that enable threat anticipation and optimize decision-making with a comprehensive perspective on security and defense.

About Indra Group

Indra Group (www.indracompany.com) is the foremost Spanish multinational and one of the leading European companies that focus on defence and advanced technologies. It stands at the forefront of the defence, space, air traffic management, mobility, and Information Technology businesses through Minsait, and it integrates its sovereign AI, cybersecurity and cyberdefence capabilities into IndraMind. Indra Group is paving the way to a more secure and better-connected future through innovative solutions, trusted relationships and the very best talent. Sustainability is an integral part of its strategy and culture in order to overcome current and future social and environmental challenges. At the close of the 2024 financial year, Indra Group posted revenues of €4.843 billion and had a local presence in 46 countries and business operations in over 140 countries.